	POLICY				
	Natra Green Operations policy				
Area	Reviewed by	Approved by	Effective date	Code	Version
Operations/ Sustainability	Chief Operations Officer	CEO	16/12/2020	OP-ENVI- Policy-1.0.	0

## *Greener operations towards zero impact*

NATRA aim is to minimise our environmental impacts and preserve the ecosystems surrounding our operations.

This means becoming carbon neutral, eliminating the impacts of waste, and ensuring that our water use is at sustainable levels. The more our business grows, the more of a challenge this will become.

As part of our zero-impact approach, NATRA's facilities implement a continuous improvement approach, implementing best environmental practices in plants, and requesting suppliers to improve their environmental management<sup>1</sup>.

To minimise our environmental impacts, NATRA is committed to:

- implementing environmental and energy management systems<sup>2</sup> and assessing its performance regularly with third party verifications;
- reducing our water and energy consumption every year;
- reducing our waste and wastewater every year.

NATRA considers this policy in all relevant decisions including monitoring operations, new investments and procurement of supplies.

### ***0 Scope***

This Environmental policy applies to NATRA's cocoa and chocolate factories and other operations with relevant environmental impacts

### ***1 Legal compliance***

NATRA's operational sites comply with applicable laws and regulations relating to environmental impacts and protection. This includes environmental classification, reporting, and inspections by authorities.

Operational sites regularly monitor updates on environmental legislation (at local, regional and national level).


### ***2 Energy and water consumption***

NATRA's manufacturing plants measure energy and water consumption, including continuous recording and identifying ways to reduce.

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<sup>1</sup> NATRA request all its ingredient and packaging suppliers to align with NATRA's Responsible Sourcing Code

<sup>2</sup> NATRA environmental management in manufacturing plants includes regular assessment of local external stakeholders' interests that may be impacted by NATRA activities.

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### ***3 Water discharge***

Wastewater is properly treated on site. Effluent treatment plants are properly operated and maintained and are appropriate for the type and volume of effluents generated from our operations. The staff operating the effluent treatment plants have the appropriate training. Any incident related to wastewater treatment of effluents has an immediate action plan.

### ***4 Outdoor emissions to air and outdoor noise from our plants***

All applicable laws and regulations relating to air emissions and outdoor noise are complied with and the necessary permits and test reports for our plants are obtained.

### ***5 Waste management***

Solid waste management aims at minimising waste to landfill / incineration, targeting zero-waste to landfill in our plants.

### ***6 Soil contamination***

Possible risks of soil contamination due to current and previous activities on the site of our plants are investigated and assessed.

In case of any ground contamination identified in our plants, a remediation action plan is immediately identified and implemented as soon as reasonably practicable.

Any contamination identified is reported to the local Environmental authority and dealt with according to directives from this authority.

### ***7 Environmental management and continuous improvements***

Our manufacturing plants assess their environmental impact from cocoa or/and chocolate production and operations. Environmental KPIs on electricity, gas and water consumption, solid waste produced, and wastewater quality are reviewed regularly by the plant managers and the Chief Operations Officer.

Practical plans to reduce the environmental impact are documented and reviewed periodically. The plans include measurable goals, responsibilities, concrete actions and timeframes.

NATRA's operations have developed internal communication processes aimed at promoting environmental awareness and improving staff education and involvement.

An annual environmental performance report is reviewed by the plant manager to assess improvements for the following year (including any necessary investments).

### ***8 Environmental reporting - disclosure***

NATRA is monitoring, reviewing and publicly reporting on its environmental performance via its Annual Review and Sustainability Report.